

Glossary

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| A&E | Accident & Emergency |
| ACO/ACS | Accountable Care Organisation: An Accountable Care System or Organisation brings together a number of NHS organisations and other providers, to take responsibility for the cost and quality of care for a defined population within an agreed budget. They can take many different forms ranging from fully integrated systems to looser alliances and networks of hospitals, medical groups and other providers. |
| AHP | Allied Health Professions: Allied health professionals are health care professionals distinct from nurses, doctors, pharmacists and health care scientists. Examples include therapists and radiographers. |
| AHSN | Academic Health Sciences Network: Healthcare organisation that supports NHS Organisations to spread innovation, improving health and generating economic growth. |
| At risk | More likely to have/experience something. |
| BAU | Business as usual or normal working. |
| BCF | Better Care Fund: The Better Care Fund is a programme across both the NHS and local government. It has been created to improve the lives of some of the most vulnerable people in our society, placing them at the centre of their care and support, and providing them with 'wraparound' fully integrated health and social care, resulting in an improved experience and better quality of life. |
| C&W | Coventry and Warwickshire |
| CCC | Coventry City Council |
| CEO | Chief Executive Officer: The highest-ranking executive in an organisation. |
| CFO/DoF | Chief Financial Officer/Director of Finance: Most senior executive responsible for financial control and planning in an organisation. |
| CFSO | Chief Finance & Strategy Officer: As above but with added responsibility for creating, communicating, executing, and sustaining a the organisation's strategic initiatives |
| CHC | Continuing Health Care: NHS continuing care or "fully funded NHS care" that is free care for outside of hospital (for example in a nursing home) that is arranged and funded by the NHS. |
| Clinical pathways | A tool based on evidence-based practice and used by a multidisciplinary team caring for a specific group of patients with a predictable clinical course, where the different tasks (interventions) to be carried out by the professionals involved in the patient care are defined and sequenced. |
| CHP | Community Health Partnership: Organisation that provides a service to NHS commissioners and local partners across England, with the aim of delivering savings, increasing service integration and driving best use of the primary and community healthcare estate. |

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| CRG | Clinical Reference Groups provide clinical advice to the STP and are comprised of clinicians, commissioners, service providers and public health experts. |
| Community Asset | A community asset or resource is anything that improves the quality of community life. It can be the capacities and abilities of community members, a physical structure or place (for example, a school, hospital, or church or social club), a business that provides jobs and supports the local economy, a community association or group (for example, a Neighbourhood Watch or a lunch club), a local private, public or non-profit institution or organisation. |
| CRCCG | Coventry & Rugby Clinical Commissioning Group: A group of GP practices forming a statutory organisation that is responsible for buying the majority of hospital and community-based health services for patients within Coventry and Rugby. |
| CRRS | Clinical Results Reporting System: Hospital IT system for reporting test results. |
| CSU | Commissioning Support Unit: Organisation that provides support to clinical commissioning groups by providing business intelligence, health and clinical procurement services and other back-office administrative functions, including contract management. |
| CWPS | Coventry and Warwickshire Pathology Services: a network of NHS pathology laboratories and services serving the hospitals and GP surgeries across Coventry, Warwickshire and neighbouring areas, such as Burton on Trent. |
| CWPT | Coventry & Warwickshire Partnership NHS Trust: A local NHS Trust providing services such as mental health and learning disability care in Coventry and Warwickshire and community care services in Coventry. |
| Design Authority | The Group of Clinicians (Nurses, Hospital Doctors, GPs, Pharmacists), Managers and Commissioners across Health and Social Care in Coventry and Warwickshire, along with representatives of NHS Improvement and NHS England, who, under an independent Chairman, are looking at, challenging and checking ideas for service redesign before they are considered for initial inclusion in the plans. |
| Digital Roadmap | A plan setting out how the local health and care system will achieve the ambition of becoming paper-free at the point of care by 2020. LDR: Local Digital Roadmap (for Coventry & Warwickshire). |
| DH | Department of Health: Government Department that leads, shapes and funds health and care in England. |

Glossary (cont.)

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| Elective Care | Planned care, such as a planned operation or treatment in hospital. |
| ECR | Electronic Citizen Record: a secure digital version of a individual's citizen records (usually held by local authorities) that make information available instantly and securely to authorized users. |
| ED | Hospital Emergency Department also know as A&E |
| EMIS/INPS | Primary Care/GP computer systems |
| Engagement | Over arching term for activities to involve people to gather views, opinions or feedback. |
| ENT | Ear, Nose and Throat |
| EPACS | Electronic Picture Archiving System, for example, system for examining, storing and distributing X Ray images. |
| EPR | Electronic Patient Record: An electronic patient record is a secure digital version of a patient's health care records. EPRs are real-time, patient-centered records that make information available instantly and securely to authorized users. |
| EPR Solution | The computerised/digital system that is used to create and store Electronic patient records. |
| ETTF | Estates, Technology and Transformation Fund |
| Financial envelope | The money available: the budget. |
| Footprint | The term used to describe the Coventry and Warwickshire area. |
| Frailty | Frailty is related to getting older. It describes how our bodies gradually lose their in-built reserves, leaving us vulnerable to sudden changes in health triggered by seemingly small events such as a minor infection or a change in medication or environment. In medicine, frailty defines the group of older people who are at highest risk of falls, disability, needing to stay in hospital, or needing long-term care. |
| FT | Foundation Trust |
| GEH | George Eliot Hospital NHS Trust: NHS Hospital Trust based in Nuneaton. |
| GMS | General Medical Services |
| GM | General Medicine |
| GP | General Practice/General Practitioner, otherwise know as a family doctor. |
| GPOOH/GP Out of Hours | Family doctor services provide outside normal working hours such as at weekends and overnight. |

Glossary (cont.)

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| H&S | Health and Safety |
| Health & Wellbeing Gap | The size of the difference between the best and the worst health, life expectancy and quality of life across a community or population. |
| Healthwatch | The Independent consumer champion for NHS and social care services - representing the interests of patients and the public. |
| HEE | Health Education England |
| HOSC | Health Overview and Scrutiny Committee: Committee of the local council made up of local councillors that asks questions about the planning, provision and operation of Health and Care services. |
| HR | Human Resources: The part of an organisation that oversees various aspects of the workforce and its employment. |
| HWB/Health & Wellbeing Board | A forum led by the Local Authority where key leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities. |
| ICT/IM&T/IT | Information Communication/Information Management Technology |
| Increased community capacity and resilience | Communities becoming better able to support themselves and each other, in this case in promoting healthier lifestyles, self help and better health and wellbeing. |
| iPM | Hospital patient computer system. |
| JSNA | Joint Strategic Needs Assessment: A process to identify current and future health and wellbeing needs of a local population. |
| LEF | Local Estates Forum: Group of NHS and Local Authority Estates Officers across Coventry & Warwickshire. |
| Lillington needs assessment | An assessment of need and current service availability to support the population of Lillington. |
| LMC | Local Medical Committee: local representative committee of NHS GPs that represents their interests to the NHS health bodies overseeing services in their area. |
| Lower Value Procedures | Treatments which result in limited improvement in the patient's condition. |
| LTC | Long Term Condition/s: Long Term Condition/s - chronic diseases for which there is currently no cure, and which are managed with drugs and other treatment, for example: diabetes, chronic obstructive pulmonary disease, arthritis and hypertension. |

Glossary (cont.)

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| M&P | Maternity and Paediatrics |
| Marmot City | A city within which its local authority and other public organisations sign up to the principles in the review led by Professor Sir Michael Marmot to address health inequalities, called a Fair Society, Healthy Lives. |
| MDT | Multidisciplinary team: A group of professionals from different professional backgrounds who together are caring for a patient (for example doctors, nurses, therapists, social workers). |
| MERIT Vanguard | A network of NHS organisations working to transform acute mental health care in the West Midlands by sharing best practice and creating new ways of working for specialist mental health services that are more effective, efficient and offer consistent value for money. |
| MCAT | Musculoskeletal Community Assessment Triage: Assessment of Musculoskeletal problems in a community setting. |
| MD | Medical Director: Usually the most Senior Doctor within a Service or Hospital. |
| MECC | Making Every Contact Count: An initiative where all contacts with individuals are used to promote a healthy lifestyle. |
| MSK | Musculoskeletal: Involving the body's joints, ligaments, muscles, nerves, tendons, and structures that support limbs, neck and back. |
| MoD | Ministry of Defence |
| NEL | Non-Elective: Unplanned care such as accidents, conditions requiring urgent treatment. |
| NHSE | NHS England |
| NHSPS | NHS Property Services |
| OP/OPD | Out-Patient/Out-Patient Department |
| Out of Hospital | Services provided in a place other than a hospital, for example community nursing. |
| P&E | Productivity and Efficiency |
| P&P | Proactive and Preventative |
| PC | Planned care, such as a planned operation or treatment in hospital. |
| PH | Public Health: Department of the local council and Public Health England working to improve the health and wellbeing of the population either locally or nationally. |
| PMO | Programme Management Office |

Glossary (cont.)

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| QIPP | QIPP stands for Quality, Innovation, Productivity and Prevention. It is a national, regional and local level programme designed to support clinical teams and NHS organisations to improve the quality of care they deliver while making efficiency savings that can be reinvested into the NHS. |
| Radiation protection | The protection of people from harmful effects of unnecessary/ dangerous exposure to ionizing radiation (for example unnecessary or over exposure to X rays). |
| RCPCH | Royal College of Paediatrics and Child Health |
| SCBU | Special Care Baby Unit: Part of a hospital where new born babies can be given additional care such as monitoring of breathing or heart rate, additional oxygen, tube feeding, therapy for jaundice or as intermediate care after having been in a new born intensive care unit. |
| SEA | Strategic Estates Adviser: An individual specialist supporting the Local Estates Forum in developing its Estates plans. |
| SLA | Service Level Agreement: An official commitment between a service provider and a customer that describes the services provided and how they will be paid for. |
| Single point of access | One way to access a service (for example dialing 111 for urgent care) |
| SOC | Strategic Outline Case: The information and evidence that demonstrates that the proposals are supported by a robust case for change. |
| Social Prescribing | Social prescribing is a way of linking patients with sources of support within the community. It provides non-medical options that can operate alongside existing treatments to improve health and well-being. |
| SRO | Senior Responsible Owner: the visible owner of the overall business change, accountable for successful delivery and recognised as the key leadership figure in driving the change forward. |
| STF | Sustainability and Transformation Fund: Fixed sum of money available to support the transformation of care. |
| STP | Sustainability and Transformation Plan/Programme: how local health and care services will evolve and become sustainable over the next five years, ultimately delivering the Five Year Forward View vision of better health, better patient care and improved NHS efficiency. |
| SW CCG | South Warwickshire Clinical Commissioning Group: A group of GP practices forming a statutory organisation that is responsible for buying the majority of hospital and community-based health services for patients within South Warwickshire. |
| SWFT | South Warwickshire Hospital NHS Foundation Trust: NHS Hospital Trust based in Warwick. |
| U&EC | Urgent and Emergency Care |
| UCC | Urgent Care Centre: Facility providing Urgent Care, but not Accident and Emergency care. |

Glossary (cont.)

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| UCR | Urgent Care record: a secure digital version of a patient's care delivered and required in an urgent setting that makes information available instantly and securely to authorized users. |
| UHCW | University Hospitals Coventry & Warwickshire NHS Trust: NHS Hospital Trust based in Coventry and Rugby. |
| W&C | Women and Children |
| WCC | Warwickshire County Council |
| WMAS | West Midlands Ambulance Service NHS Trust: NHS Ambulance Service across the West Midlands. |
| WN CCG | Warwickshire North Clinical Commissioning Group: A group of GP practices forming a statutory organisation that is responsible for buying the majority of hospital and community-based health services for patients within North Warwickshire. |
| 5YFV | Five Year Forward View : NHS planning document for the years through to 2020/2021. |